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Multilingual Instructions for Hearing Testing Video

MINNEAPOLIS, MN (March 14, 2017) The accuracy of occupational hearing tests—and the effectiveness of follow-ups—can be significantly improved when subjects understand what they are supposed to do, and what the results of their hearing tests mean. A new video, “[Multilingual Hearing Instructions](https://goo.gl/4du4wf)” (<https://goo.gl/4du4wf>), shows how having test instructions and reports in multiple languages helps occupational health professionals conduct hearing tests and provide follow-up information.

Close to 62 million U.S. residents, or roughly 21 percent of the population, speak a language other than English at home. In the workplace these figures can mean that many workers rely on fellow employees to interpret job requirements and instructions, but those interpretations may not be available during the annual hearing testing required by OSHA and MSHA. The cost of offering individual interpreters creates a financial burden for employers, so they are unlikely to employ them.

Benson Medical Instruments addresses the workforce diversity and language challenge by providing hearing test instructions and reporting in 21 languages as a feature of the CCA-100*mini* and CCA-200*mini* audiometer software. “If you didn’t have multilingual test instructions, you’d be stuck out on a limb,” states Patrick Graves, MedCompass Van Technician, “and you wouldn’t get a very good, accurate hearing test.”

With the Benson Medical Instruments CCA-100*mini* and CCA-200*mini* Audiometers, subjects automatically hear instructions in their preferred language through their headsets. They can then receive their test results in that language as well.

Benson Medical Instruments Co. designs and manufactures audiometers, spirometers, earplug fit testers, and software to manage hearing conservation and occupational spirometry programs for companies. For more information: Jim Teter, Sales Manager, Benson Medical Instruments Co., 310 Fourth Avenue South, Suite 5000, Minneapolis, MN 55415 USA (Office) +1 612-827-2222 (Email) sales@bensonmedical.com (Website) www.bensonmedical.com

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